

MADISON COUNTY ROAD DEPARTMENT

JUNE 2016

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates Year 2016

Service Request Status Summary

Closed

Req #	Date / Sched.	Type / Priority	Assignee / Department	Caller / Address	Location / District	Closed Date	Duration Days / Hours
21974	01/04/16 06/02/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Powell Jaye 141 Ridgefield Dr	Ridgefield Dr District 3	06/13/16	160.99 3,863.80
22084	01/26/16 02/10/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Mitchell, Wayne 119 Mason Way	Mason Way District 2	02/18/16	23.14 555.30
22099	01/29/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Scott, Jasper 000 Calhoun Pkwy	Calhoun Pkwy District 4	06/17/16	139.79 3,354.95
22126	02/03/16 05/02/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug 140 Hampton Chase	Hampton Chase District 3	05/02/16	88.78 2,130.73
22155	02/08/16 02/10/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Abercrombin, Steve 000 Yandell Rd	Yandell Rd District 1	02/25/16	17.00 408.07
22212	02/17/16 05/02/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Delman, Billy 106 Middlefield Drive	Middlefield Dr District 1	05/02/16	74.76 1,794.28
22221	02/05/16	Sink Hole	Brown, Shirley	Strait, Dalton 154 Mason Way	Mason Way District 3	02/18/16	13.00 312.05
22337	03/09/16 03/10/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Nutt, Lee 241 Spring Rd	Spring Rd District 3	03/10/16	0.88 21.03
22425	03/28/16 05/02/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Lahr, Chelsea 123 Bradfield Rd	Bradfield Rd District 4	05/02/16	34.68 832.38

Closed Requests:

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22098	01/29/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Billbrew, Robert 162 Billbrew Rd	Billbrew Rd District 5		151.87 3,644.87
22127	02/03/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug 103 Gartin Ln	Gartin Ln District 3		146.79 3,523.03

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22149	02/05/16	Sink Hole On Hold	Brown, Shirley Road Maintenance	Muthu 1804 August Bend	August Bend District 2		144.81 3,475.50
22271	02/29/16	Sink Hole On Hold	Brown, Shirley Road Maintenance	Eller, Rebecca 1827 August Bend	August Bend District 2		120.70 2,896.72
22276	03/01/16	Sink Hole On Hold	Brown, Shirley Road Maintenance	Robinson, Angie 904 Glen Cv	Glen Cove District 1		119.70 2,872.90
22282	03/02/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Brooks, Ray 106 Bear Creek Cir	Bear Creek Cir District 1		118.99 2,855.70
22319	03/07/16	Sink Hole On Hold	Brown, Shirley Road Maintenance	McDonald, Calvin 122 Hemlock Ln	Hemlock Ln District 3		113.72 2,729.17
22352	03/14/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Ford, Deanna 477 Cherry Hill Drive	Cherry Hill Dr District 3		107.02 2,568.48
22381	03/21/16	Sink Hole On Hold	Brown, Shirley Road Maintenance	Smith, Cynthia 105 Hemlock Ln	Hemlock Ln District 3		99.94 2,398.45
22391	03/22/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Valentine, Tiffany 202 Travis Cv	Travis Cv District 4		98.78 2,370.83
22434	03/29/16	Sink Hole On Hold	Brown, Shirley Road Maintenance	Gaillet, Dan 122 Ashbrooke Trail	Ashbrooke Blvd District 3		91.70 2,200.75
22605	04/22/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Wilson, Nancy 233 Brigade Ave	Brigade Ave District 3		67.92 1,630.05
22776	05/20/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Green, Amy 106 Linden Cv	Linden Cv District 3		39.77 954.53

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22838	06/01/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Nesbit, Bryan 105 Hallmark Place	Hallmark Pl		27.81 667.50
22875	06/08/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Jamison, Mark 117 West Elbridge Way	West Elbridge Way District 4		20.97 503.30
22892	06/13/16	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Estes, Michael 122 Still House Creek Dr	Stillhouse Creek Dr District 3		15.72 377.27

Open Requests: 16

Total Requests: 25